



# **ISO9000:2000**

## **Internal Auditor Training**

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# **Internal Audit Training**

## **- The Agenda**

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- About Auditing
- Quality Management Systems
- QMS Auditing
- Systematic Thinking
- 15 Rules for Preparing and Conducting Audits
- ISO...the Less Obvious Requirements



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# **About Auditing**



# About Auditing

## - The Purpose

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- Correct existing problems and prevent problems from occurring.
- Finding better ways of doing things.



# About Auditing

## - Types of Audits

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- Financial Audits
- Physical Inventory
- Cycle Counting
- Income Tax
- Motor Vehicle and Emission Test
- Audit of the Quality Management System
- Quality Management System Audits



# **The Quality Management System**



# Quality Management Systems

## - The Structure

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- Manual
- Administrative Instructions
- Operational Instructions
- QMS Reference Documents
- Retained Documents
- Information Systems